

## During the week

Please use the bins around the campsite for all rubbish. There are recycling bins for food waste & glass - other rubbish will be sorted by the waste company. If you see some litter around the site please pick it up; it will save someone else a job!

We will have a communal tent with a washing up area with hot water (woo hoo!) & a fridge/freezer for campers. Bring a marker pen to mark anything you're placing in the fridge or freezer. Primarily this will be for ice packs & milk. There won't be space if everyone brought a week's worth of food/meals! At the end of the week please collect or dispose of anything you have stored in the fridge/freezer. Please make sure you leave the sinks, draining boards & showers clean & tidy as you would want to find them. The elsan point is located as shown on the map. Grey water/washing up water should be disposed of at the washing up point.

Only water at any H2O point in arena is suitable for drinking.

- BBQs that are off the ground are permitted - DO NOT move the BBQ into your tent & awning once you've finished cooking on it. They continue to give off carbon monoxide which can accumulate and kill.
- Because of the risk of fires open fires/fire pits/chimeneas are NOT permitted.
- If you have children don't bring or use 'bubbles' near tents or awnings—the detergent in them damages the waterproofing!

There will be no car access or parking on the camping area at any point.

Please be aware that the Refuel campsite can never be immune to unscrupulous characters from elsewhere! At ALL times YOU are responsible for your possessions. Please report any suspicious people or activities to any of the Refuel team.

Remember that noise travels very easily through tent walls. Your neighbours probably won't want to hear your deepest darkest secrets or your greatest joys, especially at 1 am in the morning!

Look out for one another - especially if the weather gets dicey, or you know of people unfamiliar with camping or are here by themselves.

## When to arrive & what to do

- You can arrive on Sunday 20th July after 2 pm. Please follow the stewards' directions regarding how to get on to the site and familiarize yourself with the map shown on the next page. (NB caravans & motorhomes come on-site one way, campers by another!)
- Please complete the online registration form found at TBA
- **Before you access the camping areas you will be greeted by one of the Admin Team who will confirm the details on your Registration Form. Only proceed to the camping area once you have spoken to the Admin Team.**
- Please speak to one of the Campsite Team before pitching your tent or parking your caravan or motorhome. We will do our best to meet individual preferences & requirements wherever possible. However, there are site management issues & safety standards that must be met necessitating the need for adequate space between tents/units.
- When you are allocated to your pitch, you will be given a laminated coloured number card, please display this along with your camping pass throughout the week.
- If you arrive after Sunday 20th please go to the Ticket & Information Point. If you arrive after 10pm please call the Duty Manager number TBC.

### Tents Campers:

you will need to unload your car at the designated parking zone which is a short walk to the camping area. We hope to have stewards available to help with carrying equipment & possessions. There will be no car parking or car access on to the camping area during the week.



## Welcome to the Refuel 25 Campsite!

We are again looking forward to serving you & getting to know you at Refuel 25. We are now in our final weeks of preparation. It's nearly here!

Our campsite team this year is headed up by:

- Alex Grossett - caravan and motorhome area
- Carol Jack - camping

If you are new to camping or have borrowed your tent, now is a good time to check the following:

- There are enough tent pegs
- How to put it up
- Any repairs or reproofing have been done

Essential things to bring include plastic bags aplenty, old towels, walking socks (to keep the feet warm— day or night!) & plenty of blankets & hot water bottles—it can get COLD at night!

We trust & pray that God will bless you whilst you're at Refuel 25! Please speak to one of us if you have ANY worries or concerns. If you find you've forgotten some essential bit of kit, we might just have what you need or put you in touch with someone who can help. Similarly, if something breaks or gets damaged, let us know & we will see what we can do!



## At the end of the week

You will be advised of any particular arrangements for loading and exiting the site towards the end of the week.

Before you leave please check your pitch for any stray tent pegs, other belongings or litter! Don't leave any!

## Emergencies

In the case of an emergency ring 999 informing them that you are at the "Refuel event at Gordon Castle, Fochabers" then inform Ticket & Info or the Duty Manager depending on the time of day, so that the Site Team/onsite First Aider can liaise with the emergency services when they arrive on site.

On site medical cover – The onsite First Aid team can provide non-emergency medical help. Please go to the Ticket and Information tent where they will be located between the times of 9am to 10pm. Contact details for the local doctors surgery, dentist, hospital, etc can be found in the Refuel brochure.

In the event of a fire on the campsite please 'raise the alarm' using the air horn at the central campsite fire point ( on the map below). On hearing the air horn please leave your tent/ caravan / campervan promptly and report to the fire assembly point by the communal tent marked X on the map.

